

INSTRUCTOR BIOS

Dan Clark

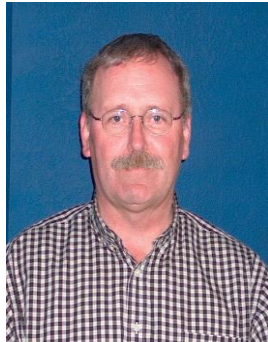
Employee Development & Training Manager
Clif Bar & Company



Dan Clark spent most of his life in Kennewick, WA and Moscow, ID. He attended the University of Idaho where he obtained BS degrees in Operations Management and Information Systems with a minor in Spanish. He has worked as Operations Supervisor for United Parcel Service in Pullman, WA and Reddaway Freight in Pocatello, ID. In 2010, he was hired by Glanbia Foods as Training and Development Specialist. In 2012, he began work in the Glanbia Foods Richfield plant as Regulatory Compliance Specialist and later served in the same role for Glanbia Twin Falls Cheese plant. Currently, he serves as Employee Development and Training Manager for Clif Bar Bakery of Twin Falls. Recently, he obtained his CSP level certification through the Board of Certified Safety Professionals (BCSP) and SHRM_CP certification through the Society of Human Resources (SHRM). Dan enjoys backpacking with his wife and children, boating, biking, snowboarding and many other outdoor activities, as long as safety comes first!

Richard Fesler

Owner
Safety Enterprise, Inc.



Richard has been involved in Public Safety and Emergency Management for over 20 years from Military Service to Law Enforcement to Safety and Security career for a major high technology company. During that time Richard has also volunteered with the American Red Cross in Disaster Services has spent the same amount of time volunteering with American Red Cross as a Disaster Services Volunteer, Board Member and Certified Instructor for various Disaster Services Classes. Richard has designed and produced several Emergency Management and Disaster Services Training classes for his employers and the Local Chapter of American Red Cross. Richard owns a Safety and Health Consultant Company based in Meridian, ID. providing consulting services in general Safety and Health regulations for business and construction companies, as well as disaster preparedness for business and institutions.

Randy Norris

Safety and Compliance Officer
Idaho Department of Transportation



Randy came from a farming/ranching background. He graduated from Gooding High School in 1981 and from the College of Southern Idaho in 1982, from the Diesel Mechanic Program. He worked for several farm implement dealerships in the Magic Valley before starting a career at Idaho Transportation Department in 1989. He spent 5 years as a mechanic for ITD before transferring into construction inspection. In 2005, he received a promotion to the District 4 Safety Coordinator. In 2008, he became an instructor for the OSHA 10 hour construction classes and has really enjoyed the experience, "I learn something new every time I conduct a class."

Matthew Hicks

Captain
Twin Falls Police Department



Captain Hicks has been with the Twin Falls Police Department since 1993, and has served as a firearms instructor and SWAT team field commander. He is the senior captain of the Twin Falls Police Department and currently leads both the Patrol and Criminal Investigations Divisions as the department's Operations Commander.

Bryan Matsuoka

Regional Director
Small Business Development Center



Bryan has been with the Idaho Small Business Development Center since 1996 and Region IV Director since 2006. Bryan's education credentials include a B.A. in Education from Boise State University and an M.E. from the University of Idaho. Current Endorsements and projects include: Certified Franklin Covey Facilitator of the 7 Habits of Highly Effective People, 7 Habits of Highly Effective Business Managers, Arbinger Institute Certification - DIOM/ Developing and Implementing an Outward Mindset (in process), Implementation of Internships for Community Success and Workforce Development. He maintains Idaho certification as a k-12 Administrator and Teacher. Prior to joining the Small Business Development Center, Bryon worked in public education, and then worked his way up as a sales representative to become the general manager of a software development firm for Hewlett Packard Company. His business experience includes activities as a marketing director, business owner, member of several Board of Directors, Secretary/Treasurer of an Idaho Corporation, LLC formations.

Donald Tyler

Founder

Tyler & Associate and Good Day's Work

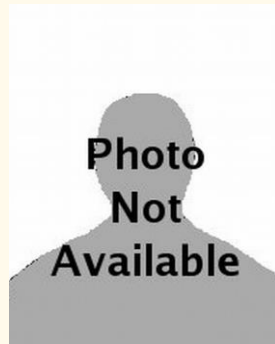


Don Tyler grew up on a family farm in Northwest Indiana and spent the first 16 years of his career as a production manager and partner in grain and livestock operations. For the last 25 years Don has been a private Management Coach with over 400 clients across the United States. Don's work with his Management Coaching clients ranges from basic communications training and individual management coaching, to strategic planning, generational transfer of the business, complete training and development strategies and executive coaching. Three years ago Don and his partner started Good Day's Work to provide simple, efficient and effective safety training for a wide range of agricultural businesses.

Christina Keyes

OSHA Compliance Safety Auditor for General Industry and Construction

Keyes to Safety LLC



It is the mission of Keyes to Safety LLC to provide our clients the most current training in safety procedures to assist in developing individualized employee safety training programs, and provide thorough jobsite risk evaluations to ensure a safe and healthy work environment. The Keyes to Safety is to start with the basics: knowledge, training, and adequate PPE. We offer training for Professionals & Lay Person Responders as well as have a selection of First Aid & Industrial Supplies.

Liz Haugee

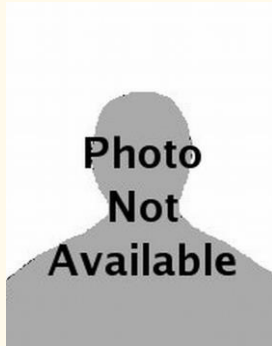
Community Education Representative
Idaho Power Company



Liz is a lifelong resident of the Magic Valley and attended the College of Southern Idaho where she received her Associate of Arts degree, graduating Summa Cum Laude. Liz began her career at Idaho Power Company in 1998 and has had the opportunity to work in a variety of fields including contracting, finance, design and claims. Liz has been a Community Education Representative since 2013 where she has the privilege of connecting Idaho Power with the communities in the Magic (and Wood River) Valley and educating people of all ages on topics relating to the electrical utility industry including electrical safety, electrical generation, energy efficiency and environmental stewardship. Liz is grateful to work for a company that is a great proponent of community involvement and to be in a position that allows her to be actively engaged in her company and community where she can help others learn, grow and lead. Liz is currently President of the IDACORP Southern Employee Community Funds Board, President of the Optimist Club of Twin Falls, Idaho, Inc., Past-Chair of the Junior Achievement of Idaho Magic Valley Board, serves on the Twin Falls Area Chamber of Commerce Board and the Twin Falls Optimist Foundation Board and is an Ambassador for the Twin Falls Area Chamber of Commerce. Liz is a graduate of the New York Institute of Art and Design and owner of Z. Interior Design. When Liz is not at work, she is likely spending time with her husband, Neil, and their two dogs traveling, golfing, fishing, skiing, playing the piano or jumping into another design and decor project.

Greg Herzog

Regional Manager
Idaho Industrial Commission



Greg is the Regional Manager for the Industrial Commission Rehabilitation Division's Eastern Idaho territory. A former Rehab Field Consultant, Greg oversees the teams in the Industrial Commission offices in Twin Falls, Burley, Pocatello, and Idaho Falls. Greg has more than 15 years' experience managing teams and programs in worker's compensation, public relations, marketing, and communications.

Kate Miller

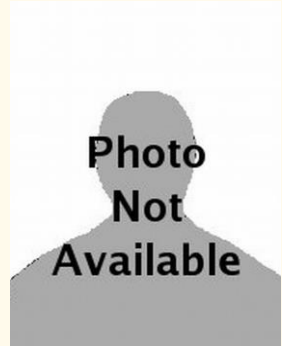
Certified Public Manager
Idaho Industrial Commission



Kate has nearly 20 years of experience interpreting and applying Idaho's Workers' Compensation Laws. She spend her first 18 years as an Industrial Commission Employer Compliance representative serving in multiple capacities. Kate is a Certified Public Manager who currently serves as a Benefits Analyst and Employer Education Coordinator for the Claims and Benefits Department.

Vee Bustos

Compliance Investigator
Idaho Industrial Commission



Vee is a Compliance Investigator at the Idaho Industrial Commission. She received her Bachelors of Science degree from Boise State University and was an investigator for the State of Idaho after graduation. After gaining valuable experience at the Idaho Department of Correction, Vee accepted a position as a Compliance Investigator with the Idaho Industrial Commission in June of 2015 working with employers to provide education and make them aware of the Idaho Rules and Guidelines to Workers' Compensation in Idaho.

Rebekka Maier

Compliance Coordinator
CH2M now Jacobs



Rebekka is a Compliance Coordinator for Jacobs. Her job allows her to use her unique knowledge of the Safe Drinking Water Act, Clean Water Act, including the National Pollution Discharge Elimination System requirements, Bio solids, Laboratory and Industrial Pretreatment regulations to support Jacobs, its projects and facilities, and to manage and reduce compliance risk. She was previously the Industrial Pretreatment and Bio solids Coordinator and Project Safety Team Leader at the Twin Falls Wastewater Treatment Facility. She also has laboratory background in microbiology, nutrients and metals analyses.

Aaron Keyes

Owner
Keyes to Safety LLC.



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Eric Lowe

Vice President of Risk Services Division
HUB International



Eric Lowe is a Vice President in the Risk Services Division at HUB International, managing HUB Mountain States and HUB Colorado. He has over 30 years of professional experience in safety and health management with a particular focus on Construction, Agriculture, and Mechanical Shop Safety. He specializes in risk mitigation, safety and training program development, regulatory compliance and worker's compensation. Prior to joining HUB, Eric was Safety and Training Director with a construction equipment company. Previously, he served 20 years as a submarine nuclear power plant operations supervisor, master trainer and safety manager. Currently, he is Chair of the American Society of Safety Engineers (ASSE) Distracted Driving Committee and an active member of the Snake River Chapter of the ASSE, and is a founding board member of Focus On The Drive. Eric served as co-Chair of the Idaho Association of General Contractors (AGC) Safety Committee from 2009-2016. Eric has an M.B.A. from Boise State University and a B.S.A.S.T. in Nuclear Engineering Technology from Thomas Edison State College. Eric is also a Certified Safety Professional (CSP) and a Certified Fire Protection Specialist (CFPS).

Ryan Hansen

Senior Operations Technician
Williams Pipeline



Ryan joined the United States Navy right after high school where he was a Gas Turbine Technician stationed out of San Diego California. In February 2010, he was hired by Williams Pipeline where he is currently working as a Senior Operations Technician in all aspects of pipeline operations.

Lori Fletcher

Safety and Security Manager
McCain Foods



Lori is the Safety and Security Manager for McCain Foods, Burley Facility, a position she has held since 2008. McCain Foods with over 60 facilities worldwide and over 20,000 employees is one of the largest food service and retail manufacturers of frozen potato products and appetizers in the world. Lori has an extensive background in the food processing industry with over 30 years of experience. Starting out on the shop floor as a QA grader and lead person, she was promoted to a management position as a production supervisor, later serving as a Sanitation Supervisor and Corporate Quality Manager. Lori has an Associate's degree in General Business from CSI, a Bachelor's Degree in Corporate Training from ISU, and an Advanced Safety Certificate from the National Safety Council. Lori has also completed the OSHA 10 hour and OSHA 30 hour course in General Industry.

Joe Estey

Principle Improvement Specialist
Lucas Engineering and Management Solutions



In 1993, Joe Estey founded Prolepsis Training, assisting businesses through North America. After selling his company to a national laboratory in 2014, he served as the National Learning and Development Manager until joining Lucas Engineering and Management Services in 2016. His primary responsibility is working with a diverse clientele including forest products and sports apparel manufacturers, fossil generation and nuclear power utilities, R&D laboratories and public agencies to assist them in eliminating undesirable events through the management of human error. As the recipient of three National Awards from the White House Executive Leadership council for his work in public outreach and education, he frequently speaks to public agencies, corporate and small business managers and front line workers across the United States. Most importantly, however, Joe has been married to his high school sweetheart for 37 years, with life's greatest lessons being cultivated while spending time with three high-energy grandsons.

Dr. Bryan Wright

CEO and DPT
Wright Physical Therapy



Bryan Wright was raised in Hansen, Idaho. He attended the College of Southern Idaho for two years, finished his Bachelors of Science at Utah State University, and earned his Doctorate of Physical Therapy at Idaho State University. After graduating, Bryan's interest in the spine led him to become the first mechanically certified back and neck specialist in the physical therapy field in Twin Falls. While working with athletes of all ages who had knee, hip, spine and shoulder injuries, Bryan developed a love of sports enhancement, including return to sports bridge training. Bryan has always maintained an interest in preventing injury, healing people and increasing athletic performance, which led him to develop the service division of SciAthlete and Work Wright Industrial Solutions. He is in the process of advancing the new "Wright at Home" device division to serve people right in their homes. To become more effective in these areas of passion, he furthered his studies and was awarded the qualification of Board Certified Orthopedic Specialist (OCS). He now spends a significant amount of his days training others to deliver high skilled treatment and to prevent injuries in the industrial realm.

Fran Newman

Respiratory Therapist



Fran Newman is a respiratory therapist who has been in the medical field for over 30 years. Fran has been married for 50 years and has raised 3 children who have given her 9 grandchildren. Her hobbies include camping, reading, canning, and spending time with her children and grandchildren.

Rebekah Yancey

Human Resources Manager
Commercial Creamery Company



Rebekah is the Human Resources Manager for Commercial Creamery Company in Jerome, ID. She has been working in Human Resources for over 18 years and has always had an active role in safety. She is also active in the local Snake River SHRM Chapter. She serves on the Idaho state SHRM Board.

Jerry Paumier

Risk Management Consultant
Barrett Business Services Inc. (BBSI)



Jerry has been a Risk Consultant with Barrett Business Services Inc. (BBSI) since 2008. He works with small to midsize businesses in a way that supports progress and success while working with customers on a strategic level to develop a cultural focus on the mitigation of injury and physical loss in the workplace. Trekking the peaks and valleys of Risk can be a daunting task. As an Industrial Engineer for thirty years prior to joining BBSI, Jerry developed processes and improvement strategies for companies that include FMC, PneuDraulics and Winpak. These industries cover a variety of environments working on the production of heavy municipal and industrial maintenance equipment, fire apparatus, aircraft hydraulics for military and commercial aircraft, and wet food packaging systems. Current clients include manufacturers, construction contractors, warehouse and logistics management, transportation, medical offices and more. Jerry's career began in Southern California and has recently shifted to Idaho where he and his family now live.

Judy Heatwole

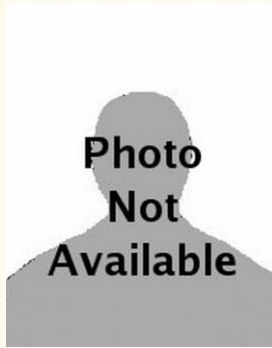
Wellbeing and Development Coordinator
College of Southern Idaho



Judy Heatwole is the Wellbeing and Development Coordinator for the College of Southern Idaho. She has resided in Twin Falls and worked at the college since 1991. Judy specializes in recruitment of college employees, handbooks, orientation, training, special events, and employee wellbeing. She loves working at the college - the students, the culture, and public service salaries. Judy returned to college to complete her master's degree in HR Training and Development from ISU in 2009. She and her husband have two sons, two daughters, and five grandchildren with one on the way, that are the joy of their lives. Judy loves to cook, golf, and garden with your family. Judy also has a black cat named Boo.

Debra Rose

Loss Control Consultant
Idaho State Insurance Fund



Debra Rose is a Loss Control Consultant for the Idaho State Insurance Fund. She has worked with a wide range of companies to help build their safety culture while bringing their Worker's Compensations costs down. Prior to joining the Fund, Debra worked in the warehousing industry for over 30 years and brings with her firsthand knowledge of what works in the "real world."

Lisa Edinborough

Owner
Southern Idaho Examiners



Lisa has been in the medical field since she was 19 years old. Her passion has always been to help people. In 2001, she graduated from nursing school and spent her career working in minor emergency and occupational medicine. After years of working for someone else, in 2010 she decided to open her own business. Starting with an office at her kitchen table and just one year later, she opened her office Southern Idaho Examiners in Twin Falls. Southern Idaho Examiners has grown to be one of the top drug testing companies in the Twin Falls area. In 2014, she and her brother opened a second office, Medical Associates of Idaho, in Nampa. Both offices provide drug and alcohol testing, life insurance exams, DNA paternity testing and private lab tests. In June of 2016, they purchased Cedar Springs and Associates and merged it with Southern Idaho Examiners. Combined, both locations now employ nine people allowing them to contribute to the growth of the community. Lisa is a full-time wife, mother, and grandmother. She has been married to her husband for nine years and has five grown children and two grandchildren.

Douglas Lincoln

CPA and Member
Tilley & Lincoln



Doug holds a bachelors degree from the University of Idaho in Agricultural Economics and is a licensed CPA. Doug has extensive experience in farm, business and non-profit accounting and tax compliance. Doug has successfully represented clients and resolved notices from both federal and state tax agencies.

Rebecca Barr

Marketplace Manager
Better Business Bureau



Rebecca Barr works to educate consumers and businesses about scams, identify theft, ethics and more in her role as Marketplace Manager of Better Business Bureau serving the Northwest. Rebecca is new to Idaho, moving to Boise in the Spring of 2017 from Sand Diego, CA where she was born and raised. She started her career with Better Business Bureau in a marketing and membership position in 2013. Rebecca earned her Bachelor's degree in Communication from San Diego State University.

Amy Schutte

Copywriter/Content Creator/Marketing Consultant



Amy Schutte is a marketing, consultant, freelance writer, small business owner, and brand strategist. With a background in journalism, public relations, marketing and fundraising, Amy harnesses the art of storytelling and clear messaging to help businesses engage their audience and grow their sales. She's been published in local and national publications and is a certified Story brand Guide and Copywriter. For more information, find her at www.amyschutte.com or on Facebook at @amyschuttellc.

Day Egusquiza

President
Patient Financial Navigator Foundation Inc.



Day Egusquiza brings over 38 years experience in health care reimbursement, hospital business office operations (20 years in an Idaho hospital), contracting and compliance implementation. Additionally, her experience includes eight years as a Director of Physician Medical Management billing service which included completing an integrated business office between a hospital and a large multi-specialty physician clinic. While working with the practices and the hospital, her role as reimbursement educator involved working closely on Patient Status-for all payers. She has been an entrepreneur in hospital and physician practice accounts receivable management and a leader in redesigning numerous organizations. Her work includes providing guidance as a compliance & reimbursement educator while providing operational insight on the revenue cycle impacts of RAC/Medicare Recovery Audit Contractors. Additionally, she has been instrumental in researching and preparing national education on the impact of the Prescriptions Drug Benefit ICD 10 is also on the list of 'fun' projects with audit and boot camps. Day's strength is her ability to 'operationalize' complex regulations into teachable components. Ms. Egusquiza is a nationally recognized speaker on continuous quality improvement (CQI), benchmarking, redesigning, reimbursement systems and implementing an operational focus of compliance- both in hospitals and practices. She has been on the AAHAM National Advisory Council, HFMA National Advisory Council, is a past President of the Idaho HFMA Chapter & recently received the Lifetime Achievement Award. In addition, she was the AICPA Healthcare conference chair for 8 years. She has been highlighted in JCAHO's Six Hospitals in Search of Excellence, Zimmerman's Receivable Report, HFMA's HFM and Patient Account, AHIA Prospective, and numerous healthcare newsletters along with a contributing author to 2006 Health Law and Compliance Update. She received the Idaho Hospital Association "Distinguished Service Award" for her legislative work and training on new indigent law. Attendees at HFMA's ANI rated her in the top 25% for each year she has presented, earning her the 'Distinguished Speaker' award. Her greatest accomplishments are her four wonderful children and her eight fabulous grandchildren. What makes her unique? She has been in the trenches with us!

Mark Stevens

Owner and CEO
The Square and the Triangle Coaching and HR Consulting, Inc.



Mark Stevens is the owner and CEO of The Square and the Triangle, Coaching and HR Consulting, Inc. Mark is an author, public speaker, and highly experience human resources professional. He teaches and consults on a wide variety of employment and leadership topics, including, but not limited to Leadership Development, Management Practices and Training, Employee Engagement, Applied Employment Law, Anti-Harassment, and more. Mark has nearly twenty years of management and human resources experience across multiple industries and multiple states, including biomedical, healthcare, logistics and warehousing, and retail. He is also the author of The Square and the Triangle; The Power of Integrating Relationships and Results in Workplace Culture, available on Amazon.com. More details can be found at www.thesquareandthetriangle.com.

David Hand

Sales Development Manager
New York Life Insurance Company



After a long career in the technology industry David joined New York Life in December of 2006 as an agent in the Idaho General Office. David worked as an agent until October 2014, at which time he was appointed to the role of Sales Development Manager for New York Life in Idaho. During his time as an agent, I qualified for Executive Council 3 times and was a President's Council Premier Agent in 2014 when he was the Leading Life Insurance Producer in the Pacific Zone.

Valerie Waterland

MS, MFT, ARM, MBB
Waterland, LLC. Sustainable HSE Solutions



Valerie Waterland, MS LMFT, MBB, ARM provides HSE consulting and outsource services to organizations committed to improving efficiency and effectiveness in their organizations. Valerie has been coaching organizations for over 25 years using Lean Six Sigma and a systems approach to improving health, safety, and environmental results for organizations. Valerie's key message is "Safety is a metric of our culture. If we want a Zero Accident culture we must define what we want it to look like and how we will measure the human communication of that culture. Valerie helps organizations assess their current "as is state" and helps them develop the tools to reach a gold standard such as ISO, ANSI, VPP. She uses auditing tools, the safety maturity model and deploys customized solutions to drive toward global perspective. Valerie started her early career as an industrial paramedic providing emergency services for industrial accidents. She continued her education with a degree in risk management and a master's degree in human communications. She carries a license to counsel with a systems approach to communications.

Mike Stowell

District Trainer
Idaho Transportation Department



Mike is the District Trainer in Shoshone for the Idaho Transportation Department. Mike's professional career has been divided between heavy equipment operation - road construction, maintenance, training and development, and human resources. Mike Stowell is an Idaho native who was raised in Shoshone. He has lived and worked in much of the West before he returned to Idaho to raise his beautiful family.

Misty Nelson

Office Manager and Administrator
Southern Idaho Examiners



Misty has been the Office Manager and Administrator for Southern Idaho Examiners for the last 6 years and has over 10 years of managerial and administrative experience with a strong customer service record. Misty handles all financial matters such as billing, accounts payable and payroll. She is also a certified collector and breathe alcohol technician. She is a full-time wife, mother, and grandmother. Misty and her husband (best friend) have been married for a year and have 2 grown children and 5 grandchildren. Outside of work Misty's greatest joy is working directly with a charitable organization raising money for children here in the Twin Falls Community. When she is not busy with that she is enjoying camping and fishing with her family.

Matt Johnson

Industrial Territory Sales Manager
MSA The Safety Company



Matt Johnson is an industrial territory sales manager at MSA The Safety Company. His concentration is focused on head protection, gas detection, self contained breathing apparatus (SCBA), and fall protection. Matt has two Bachelor's of Science degrees as well as a Master's in Business Administration (MBA). Matt has over 9 years of experience doing business in the industrial market including general industry, construction, agriculture, manufacturing, and government.

Roxanne Fisher Belland

Occupational Safety and Health
Professional
United Rentals



Roxanne is an Occupational Safety and Health Professional with over 20 years of experience in regulatory compliance and risk reduction for multiple industries including industrial, construction, environmental, commercial, and transportation. She is passionate about workplace safety and those who have had the opportunity to work with her or participate in her classes have experienced that passion firsthand. Roxanne is a registered Basics of Supervising Trainer with the Ministry of Labor, Ontario. She also has a certificate in Occupational Health and Safety, obtained at the University of Alberta; she holds the National Construction Safety Advisor Certification since 2006; and her Gold Seal Certification for Construction, under the Alberta Construction Association. Roxanne started with United Rentals in 2015 as the Canadian Customer Training Specialist and has expanded her territory to include the Pacific Northwest Region. She has been providing safety training in several capacities through her years in the safety industry.

J Wing

Compliance Manager
High Desert Milk



J. Stephen Wing is the compliance manager for High Desert Milk. He is an educator for the School to Registered Apprentice Program for both the Cassian and Minidoka School Districts. Previously, he taught at the Idaho State University and has a masters Degree in both Training and Development. Mr. Wing has been a Registered Sanitarian for 37 years and has worked in the food industry for nearly 50 years. Previously held positions include the U.S. Army, Wisconsin Dept. of Agriculture, Ripon Foods, J.R. Simplot Co. and the Idaho state Department of Agriculture. Outside of work Mr. Wing enjoys camping and fishing.

Joshua Shell

Training and Safety Coordinator
Intermountain Gas Company



Josh is a certified educator who currently serves as the Lead Training and Safety Coordinator for Intermountain Gas Company. Josh has over 15 years of experience in emergency response, training and education. Engrained in that experience is time spent in wildland fire operations, public education and natural gas service, and training serving multiple capacities.